

Why use MouldMen over a general cleaner?

Most general tenancy cleaners use supermarket mould removal products that just bleach the affected area. It will not kill mould, nor eradicate mould spores airborne within a property. If left untreated, large scale mould is a common reason tenants opt to break their lease. The cost of treatment is far less than the cost of finding a new tenant.

I have heard solutions like Ozone Treatment are more effective and a safer solution?

MouldMen do not use Ozone products. Whether in its pure form or mixed with other chemicals, ozone can be harmful to health. If inhaled, ozone can damage the lungs and relatively low amounts of ozone can cause chest pain, coughing and shortness of breath.

What types of mould can MouldMen treat?

Every type of mould including the highly toxic black mould, or *Stachybotrys Chartarum*.

What is black mould?

Black mould is one of the most common colours of indoor mould. It is important to act quickly when found in a home as certain strains of black mould can be toxic and harmful to the elderly, pregnant women, people who are immunocompromised and children.

What chemicals are used in the MouldMen treatment process?

MouldMen's unique two part mould removal process uses a material safe, food safe, non-skin irritant chemical that has been proven to be safe and effective. Our product is safe, water soluble and bio-degrades within 48 hrs of application.



What is the quickest and easiest way to get a quote?

In many cases we don't need to physically attend a property. If you notice mould during an inspection take some clear photographs (or have your tenant take photographs). It's best if you photograph the entire room, not just the affected area. Also, make a note of any visible cues such as dampness, poor sunlight and/or ventilation. We will need this information.

What are the key messages I need to convey to our Landlord about mould treatment?

- **Timeliness** - Mould grows every 24 hours and is colonised within 12 days of visual inspection.
- **Urgency** - It will become more costly as mould grows and overtakes a property.
- **Economy** - It is more cost effective to treat now, rather than the cost of tenants breaking their lease over a mould issue.
- **Risk** - tenant QCAT complaints over mould can become messy over who is at fault.
- **Non-Invasive** - tenants are generally asked to vacate their property for just three hours.

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